smartlands
platform

About Smartlands

Smartlands Platform is developing a worldwide crowdfunding and brokerage Platform for tokenization of real economy assets by issuing asset-backed securities (tokens) using the blockchain technology. We create new exciting opportunities for both private and institutional investors as well as various businesses across multiple sectors of the real economy. The Platform users can create low-risk securities backed by real assets and establish an infrastructure for security token offerings based on our KYC/AML-compliant legal framework for enhanced investors' protection.

Smartlands is built on the Stellar network and employs advanced blockchain-based protocols for fast, cheap, and secure transactions with extended capabilities.

⊚ The role is based in **Vilnius, Lithuania.**

The Role in Brief

Community Manager / Customer Service Lead

At the center of Smartlands's values is the belief that the single most important thing we do is continue to hire the best people and create a workplace where they can thrive. To reward our employees for the great work they're doing we offer:

◯ Work at ambitious international startup

◯ Career and professional development opportunities

◯ A competitive compensation package

ESSENTIAL DUTIES AND RESPONSIBILITIES:

◯ Act as the first point of contact for the people interested in Smartlands Platform

◯ Assist customers in using Smartlands Platform and answer all questions about the product

◯ Lead the tone of voice and direction of groups and forums

◯ Develop several communities in social media

◯ Collect feedback from community and customers and periodically update colleagues

◯ Interact with opinion leaders and make them mention/repost Smartlands' posts

PROFILE OF THE SUCCESSFUL CANDIDATE:

◯ Excellent written and spoken English with great communications skills

◯ Proven track record of successful customer relations

◯ Able to identify tasks to be completed and move forward independently without prompting

◯ Professional demeanor/presentation

◯ Experience in financial sector/community management a big advantage

◯ Interest and understanding of blockchain technology and industry an advantage

✉ Don't miss an opportunity to join the most disruptive industry! Kindly send your CV to careers@smartlands.io with "Community Manager" as the title.